

FARGO® HDP®5000

Printer Firmware Release Notes

**Firmware Version: 5.8.12
PLT-04334, A.2
December 2022**



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Contacts

For technical support, please visit: <https://support.hidglobal.com>.

What's new

Date	Description	Revision
December 2022	Release notes for firmware 5.8.12.	A.2

A complete list of revisions is available in [Revision history](#).

1.1 Scope

These release notes provide information on the FARGO® HDP®5000 Printer Firmware version 5.8.12. Included are product enhancements, fixes, known issues, and limitations since the previous release.

Note: The reference numbers associated with these features, issues, and fixes are from internal HID Global tracking systems.

1.2 New features and enhancements

- Added support for OMNIKEY® 5122 Encoder Contact and Contactless
- Added support for OMNIKEY 5127CK Mini Encoder Contactless
- Added support for Guardian Plus

1.3 Resolved issues

- Resolved an issue with occasional black mark or debris left on cards on printers with lamination due to internal roller speed mismatch (TTP-11796 , TTP-12702)
- Resolved a Chinese language pack translation error (TTP-13330)
- Implemented a request to disable Telnet (TTP-11155)
- Implemented an adjustment of Bay 0 card placement for smart card encoding. The docking position can now be adjusted approximately +/- 15mm or ½ inch.
- Resolved an issue where the Encoder Bay location was not displaying properly on the printer display (HVT5-372)

1.4 Known issues

- Performing firmware upgrades from FARGO Workbench on Windows 10 when not running as an Administrator may result in errors. (SICPI-605)
- If the cover is opened when the printer is in the Paused state, the printer may not resume printing correctly. (SICPI-606)

1.5 FAQ

- Where do I get the OMNIKEY SDK for the 5122 encoder?
The OMNIKEY SDK is not available for the 5122 encoder. You can download sample codes from <https://www.hidglobal.com/drivers/30713>.
- Where can I download a developer guide to help integrate the 5122 with my application?
Download *OMNIKEY 5422 and 5122 Software Developer Guide* (PLT-03296) from https://www.hidglobal.com/system/files/doc_eol_expired_files/plt-03296_a.3_-_omnikey_5422_and_5122_sw_dev_guide.pdf.
- Is it necessary to update the printer firmware to support the 5122 encoder?
Yes, a new printer firmware file is required to support the OMNIKEY 5122 encoder. It is backward compatible with the OMNIKEY 5121 encoder.

Revision history

Date	Description	Revision
December 2022	Release notes for firmware 5.8.12.	A.2
May 2020	Release notes for firmware 5.8.1.	A.1
May 2019	Initial release.	A.0



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